

2018 SUMMER SWIM LESSONS

Dear Parents:

Thank you for registering for our 2018 summer swim lessons. Please thoroughly read the following information.

I will contact you in the month prior to your schedule session with your assigned time. Please remember any requests you have made for particular times are not guaranteed. Time preference is given on the basis of when you have called to signup and when applications were received. All lessons are held Monday thru Thursday and start every half hour from 8:00 am to 4:00 pm.

GENERAL INFORMATION

1. No parents are permitted outside by the pool during lessons as this is very disruptive. If you don't think your child will be able to participate in the lessons without you outside with them, please wait another year before you enroll them. Heise will not grant refunds for children that cannot participate in their lessons because they are scared.
2. You will have up to ***ONE MONTH*** before your lesson starts to cancel. After that you will be obligated to pay the lesson fee and no refunds will be granted. To cancel your lesson call #521-6850.

Last dates to cancel lessons are:

- 1st Session: May 4th
- 2nd Session: May 18th
- 3rd Session: June 9th
- 4th Session: June 23rd

3. Be on time for your lessons. If you are late or a no show, your child will miss out on their swim time. Heise does not have any make-up lessons,
4. Ensure your child has a towel to use after each lesson. Have them bring their towel outside with them or meet them at the door with it immediately after their lesson.
5. After their lesson your child will be able to stay in the Hot Pool and swim within the designated area. If your child is younger than 8 years old, in order to stay in the pool after their lesson, a paid adult must be with them. No exceptions. If you want to watch from the side of the pool you must pay a spectator fee. If after their lesson your child would like to go over to the Summer Pool your child must pay **\$1.00** to get a wristband to be admitted to the other pool. **This fee must be paid directly after your lesson at the Hot Pool only.** Your child will not be allowed to come later in the day to swim for free or on the weekends. It must be immediately after your lesson.

6. If you have any concerns speak with me [Angela] or the Hot Pool cashier. Do not approach teachers with concerns. If you would like to speak with me, I work at the Summer Pool most days or call me at #521-6850. Feel free to stop by before or after your lesson. It might take me a day or two to get back to you if you call so it is much better to stop by.

7. All of our swim teachers are certified to teach lessons. They will work with your child to help them improve their swimming skills. It is important to know that not all children learn at the same pace. Some will take longer to catch on to basic instruction. Our teachers try to accommodate every child's needs to the best of their ability. Please know they are pushing your child as much as they think is safe for a teacher to do. Anything more than that you will need to speak to your child directly.

8. The last day of lessons is a "Fun Day" for the kids. If your child would like, our teachers will take them down the waterslide. Parents will not be allowed outside by the pool during this time unless they have paid to enter the pool area. **We will be offering a wristband for parents for this day. The cost is \$1.00. It will allow you to follow your kids during their lesson.**

This summer is going to be a blast and I look forward to seeing all of you. If you have any other questions please call me [Angela] at #521-6850

Thank You!
Angela Reed
Heise Swim School Supervisor

SESSION DATES:

June 4th-114th

June 18th-28th

July 9th- 19th

July 23rd - August 2nd

Important Notice: There will be construction happening while your child is in lessons at the Warm Pool.

Please Review letter above. Sign and fill out next page and mail it in along with payment for your lesson.

